

Lead Security Systems Technician

Access Control, CCTV & Intrusion Systems

Pay: Up to \$30/hr based on experience + Performance Bonuses

Company Vehicle Provided

Full-Time | Monday-Friday | Houston Area

Build a Career with Cultris Security

Cultris Security is looking for an experienced Lead Security Systems Technician to join our growing team serving commercial and residential customers throughout the Houston area.

This is an opportunity for a senior-level security technician who enjoys a mix of installation, service, troubleshooting, programming, and customer interactions. Most of our work is commercial security systems, with some residential projects, providing a variety of technical challenges and opportunities to expand your expertise.

At Cultris Security, you'll have the opportunity to work independently, continue developing your technical skills, and receive training on new products and technologies while serving customers who rely on us to protect their businesses and properties.

Compensation & Benefits

- Up to \$30/hr based on experience
- Performance-based bonus opportunities
- Company vehicle provided
- Company-paid health insurance
- Dental insurance
- Life insurance
- Paid time off
- Referral program
- Ongoing training and certification opportunities

Position Summary

The Lead Security Systems Technician is responsible for installing, servicing, programming, troubleshooting, repairing, and maintaining electronic security systems throughout the Houston area.

This position works primarily with commercial security systems, including access control, CCTV/video surveillance, intrusion detection systems, and related low-voltage technologies.

The ideal candidate is a self-starter with strong technical skills, excellent customer service abilities, and the ability to work independently while managing a daily service schedule.

Minimum Qualifications

- Minimum 5 years of experience as a Security Technician, Alarm Technician, Low Voltage Technician, Security Installer, or Service Technician
- Experience installing, programming, servicing, and troubleshooting:
 - Access Control Systems
 - CCTV / Video Surveillance Systems
 - Intrusion Alarm Systems
- Strong troubleshooting and problem-solving skills
- Excellent organizational and time-management skills
- Strong customer service and communication skills
- Attention to detail and commitment to quality workmanship
- Burglar Alarm License or ability to obtain one (background check required)
- Ability to pass a drug screening
- Valid Driver's License

Preferred Qualifications

- Fire alarm experience
- Current fire license or willingness to obtain one
- Experience with:
 - Honeywell
 - DSC
 - 2GIG
 - Brivo

- DSX
- Axis
- Alula

Responsibilities

- Install access control, CCTV/video surveillance, and intrusion alarm systems
- Run low-voltage wiring and install field devices
- Program, configure, and test security systems
- Perform service calls efficiently and professionally
- Troubleshoot system issues and identify repair or upgrade recommendations
- Communicate findings and recommendations to customers and internal teams
- Train customers on the proper operation of their systems
- Perform preventative maintenance services as required by customer contracts
- Coordinate testing with central monitoring stations
- Manage daily schedules and assigned service calls
- Document work using the company's service management platform
- Maintain vehicle inventory and commonly used stock parts
- Minimize callbacks by thoroughly testing systems before completion
- Respond to emergency service requests and schedule adjustments when needed
- Support additional installation and service activities as assigned

Schedule

- Full-Time
- Monday-Friday
- Day Shift
- 8-Hour Shift

Supplemental Pay

- Performance-Based Bonus Opportunities

Application Question

Can you pass a criminal background check required to obtain a license in the security industry?

Required License

- Valid Driver's License